

## DuPage County Family Center

*We strongly believe that all children have a need and a right to share a relationship with both of their parents. It is our goal to reach out to families in DuPage County to help them achieve cooperative parenting that focuses on the needs of the children. Through a continuum of services: parent education, neutral exchange, mediation, supervised visitation and conflict resolution, the DuPage County Family Center strives to establish, maintain, and enhance familial relationships.*

### PARENT EDUCATION CCC and PAK

- Mandatory one-time seminar
- Encourages parents to develop a way to relate to each other that keeps their children out of conflict
- Motivates parents to focus on the best interest of their children
- Emphasizes the need for parents to set aside personal differences in order to provide the healthiest environment possible for their children
- Focuses on developing a “business-like” relationship between parents
- Offered in face-to-face and online

*Registration by telephone or  
online*

#### DuPage County Family Center

1525 N. Main Street  
Wheaton, IL 60187

[www.dupageco.org/familycenter](http://www.dupageco.org/familycenter)  
Phone: 630.407.2450  
Fax: 630.407.2451



## DuPage County Family Center

**Give your  
children  
permission  
to love you  
both.**

Programs for building and  
enhancing relationships between  
parents and children

## NEUTRAL EXCHANGE

- Provides a safe, conflict free, child-friendly environment in which a child's movement between parents is supervised
- Allows for staggered arrival and departure times so that no contact between parents occurs
- Provides documentation to the Court regarding the nature of exchanges
- Security personnel on site

## TRANSITIONAL EXCHANGE

- Neutral Exchange services with added staff support and involvement
- Provides additional professional support to the family and information to the court

## MEDIATION

- A confidential process wherein parents meet with a neutral third party, a trained Mediator
- Explores the nature and extent of parenting time and decision making shared by each parent
- Encourages parents to identify and prioritize the concerns and needs of their children
- Assists parents in negotiating a Parenting Plan that will best meet the needs of all family members

*All services (excluding parent education) are provided by court order. Intake interviews are to be completed prior to the initiation of services.*

*To schedule, call the  
Family Center:  
630-407-2450*

## SUPERVISED VISITATION

- Provides the non-residential parent with a way of spending parenting time with his/her child(ren)
- Establishes, re-establishes, or maintains a familial relationship
- Ensures the child's welfare, facilitates transitions, and addresses fears of one or both parents
- Submits objective documentation to the Court

## CONFLICT RESOLUTION

### PEACE Program

- High-conflict parents develop and practice conflict resolution skills
- Provides insight and education on the impact of parental and loyalty conflicts on children