DU PAGE COUNTY TOWNSHIPS

WAYNE TOWNSHIP 27 W 031 North Ave. West Chicago, IL 60185-5122 **(630) 231-7140** Parts of Bartlett, Carol Stream, Hanover Park, Wayne, West Chicago, and the balance of Wayne Township	**BLOOMINGDALE TOWNSHIP** 123 N. Rosedale Rd. Bloomingdale, IL 60108 **(630) 529-7715** Parts of Addison, all of Bloomingdale, parts of Carol Stream, Glendale Heights, Hanover Park, Itasca, and all of Medinah, parts of Roselle, and the balance of Bloomingdale Township	**ADDISON TOWNSHIP** 401 N. Addison Rd. Addison, IL 60101-2701 **(630) 530-8161 (Ext. 3)** Parts of Addison, Bensenville, Elmhurst, Itasca, Lombard, Villa Park, all of Wood Dale, and the balance of Addison Township
WINFIELD TOWNSHIP 130 Arbor Ave. West Chicago, IL 60185 **(630) 231-3591** Parts of Aurora, Batavia, Naperville, Warrenville, West Chicago, Wheaton, Winfield, and the balance of Winfield Township	**MILTON TOWNSHIP** 1492 N. Main St. Wheaton, IL 60187 **(630) 668-1616** Parts of Carol Stream, Downers Grove, Glendale Heights, Glen Ellyn, Lisle, Lombard, Wheaton, Winfield, and the balance of Milton Township	**YORK TOWNSHIP** 1502 S. Meyers Rd. Lombard, IL 60148 **(630) 620-2400** Parts of Downers Grove, Elmhurst, Glen Ellyn, Hinsdale, Lombard, Oak Brook, all of Oakbrook Terrace, parts of Villa Park, and Westmont
NAPERVILLE TOWNSHIP 139 Water St. Naperville, IL 60540 **(630) 355-2786** Parts of Aurora, Naperville Warrenville, and the balance of Naperville Township	**LISLE TOWNSHIP** 4711 Indiana Ave. Lisle, IL 60532 **(630) 968-2087 x 13** Parts of Bolingbrook, Downers Grove, Lisle, Naperville, Woodridge, and the balance of Lisle Township	**DOWNERS GROVE TOWNSHIP** 4340 Prince St. Downers Grove, IL 60515 **(630) 968-0451** Parts of Burr Ridge, all of Clarendon Hills & Darien, parts of Downers Grove, Hinsdale, Lemont, Oak Brook, Westmont, all of Willowbrook, and parts of Woodridge

Note: There are (9) townships in DuPage County. Most cities/villages are located in more than one township.

EMERGENCY NUMBERS AND SERVICES

For Police, Fire, or Ambulance Emergencies

In the event of a medical emergency, it is vital to seek medical help right away. DIAL **"911"** or the telephone operator **"0"** if necessary. Some insurance companies require certain protocol before hospital admission. Before an emergency occurs, familiarize yourself with your insurance company's pre-admission policy.

The use of **"911"** is no longer restricted to emergencies. **"911"** should be used by any citizen in DuPage County to access the police or fire department for service **other than information**. A trained dispatcher will identify your concern or problem and send the appropriate help. **If in doubt, dial "911".**

The DuPage County Emergency Telephone System Board (ETSB) provides **Smart 911**. This feature allows residents to enter information online that they want delivered automatically to their 911 dispatchers. This supplies first responders with more extensive data, allowing them to provide the most effective treatment quickly, saving lives. Information can be entered at www.smart911.com and can include photos, medical conditions, disabilities, home addresses for mobile phone callers or other rescue-related information. This service is free.

Police and Fire Department administration/non-emergency numbers are listed on the following pages. These numbers should be used for information only.

POLICE AND FIRE

The following numbers are area code (630) unless otherwise indicated.

	EMERGENCY	ADMINISTRATION and/or NON-EMERGENCY (*Hours may be limited*)	
TOWN		**POLICE**	**FIRE**
Addison	911	543-3080	628-3100
Aurora	911	256-5000	256-4000
Bartlett	911	837-0846	837-3701
Bensenville	911	350-3455	350-3441
Bloomingdale	911	529-9868	894-9080
Bolingbrook	911	226-0600	226-8670
Burr Ridge	911	323-8181	323-6445
Carol Stream	911	668-2167	668-4836
Clarendon Hills	911	323-2151	286-5430
Darien	911	971-3999	910-2080
Downers Grove	911	434-5600	434-5980
Elmhurst	911	530-3050	530-3090
Glendale Heights	911	260-6000	668-5323
Glen Ellyn	911	469-1187	469-5265
Hanover Park	911	823-5500	823-5800
Hinsdale	911	789-7070	789-7060
Itasca	911	773-1004	773-1223

POLICE AND FIRE

The following numbers are area code (630) unless otherwise indicated.

	EMERGENCY	ADMINISTRATION and/or NON-EMERGENCY *(Hours may be limited)*	
TOWN		**POLICE**	**FIRE**
Lemont	911	257-2229	257-2376
Lisle	911	271-4200	353-3000
Lombard	911	873-4400	620-5738
Medinah	911	407-2400	980-2043
Naperville	911	420-6666	420-6142
Oak Brook	911	368-8701	990-3040
Oakbrook Terrace	911	941-8320	834-2759
Roselle	911	980-2025	980-2043
St. Charles	911	377-4435	377-4458
Villa Park	911	834-7447	279-8773
Warrenville	911	393-2131	393-1381
Wayne	911	584-3031	232-8400
West Chicago	911	293-2222	231-2123
Westmont	911	968-2151	981-6400
Wheaton	911	260-2161	260-2175
Willowbrook	911	325-2121	654-6282
Winfield	911	933-7160	653-5050
Wood Dale	911	766-2060	766-1147
Woodridge	911	719-4740	353-3000
DuPage County Sheriff's Office	911	407-2400	-----NA---

Web Sites of Interest

GENERAL INTEREST

AARP Webplace

A broad source of information, resources, and message-board discussions for the mature adult.
www.aarp.org
www.aarpmagazine.org

Administration on Aging

Wide variety of information related to senior citizens. Available in Chinese, German, Spanish, French, Italian and Portuguese.
www.aoa.gov

Agency on Aging Northeastern Illinois

Offers information on aging resources and services for the older adult and caregiver.
www.ageguide.org

Benefit Access Program

Provides seniors free transit ride and license plate discount
www.state.il.us/aging

Benefits Check Up

Identifies benefits to save money on everyday expenses.
www.benefitscheckup.org

BenefitsLink

Resources on pensions, health insurance, and taxation of benefits.
www.benefitslink.com

Catholic Charities

Provides multiple social services programs including counseling, financial assistance, transitional housing, etc.
www.cc-doj.org

Department of Rehabilitative Services

Provides services to disabled individuals under age 60.
www.dhs.state.il.us

DuPage County "C.R.I.S."

Single authoritative source of social service information in DuPage County.
www.dupagecris.org

DuPage County Senior Services

Assists DuPage County residents, aged 60 and older, to locate services and resources.
www.dupageco.org/seniorsvcs

Eldercare Locator

Nationwide service identifying local agencies that provide services to senior citizens.
www.eldercare.gov

Eldercare Web

Resources for those caring for a senior citizen.
www.elderweb.com

First Gov

Official web site of the United States Government. Has linkage to many helpful senior resources.
www.seniors.gov

Housing and Urban Development

Various information regarding housing; contains a section specific to seniors with information regarding rental assistance, home repair, etc.; Reverse Mortgage information is also given including a list of HUD Approved counseling agencies
www.hud.gov

ILHousingSearch.org

Offers free listing services for landlords and apartment seekers. Housing search site developed by the Illinois Housing Development Authority in partnership with the Department of Human Services, the Department on Aging, and the Department of Healthcare and Family Services.
www.ilhousingsearch.org

Illinois Attorney General

Information regarding consumer protection; includes a section specific to seniors and various scams targeted toward them.
www.ag.state.il.us

Illinois Department of Public Health

Offers a complete list of topics related to Long Term Care Facilities including a listing by county, performance statistics, etc.
www.idph.state.il.us

Illinois Department of Veteran's Affairs

List of state benefits for veterans; location of offices
www.state.il.us/agency/dva

Illinois Department on Aging

Serving and advocating for the senior citizens of Illinois.
www.state.il.us/aging

Medicare
The official U.S. government site for people with Medicare. Find a doctor, compare hospitals, nursing homes, or home health agencies.
www.medicare.gov

My Medicare
Online services for accessing personalized information regarding your Medicare benefits and services.
www.mymedicare.gov

National Association of Elder Law Attorneys
www.naela.org

Social Security
The official website of the U.S. Social Security Administration.
www.socialsecurity.gov

U.S. Dept. of Veterans Affairs
Access information and linkage to Veterans benefits and services.
www.va.gov

HEALTH AND WELLNESS

Alzheimer's Association
www.alz.org

American Physical Therapy Association
Provides "best practice" for physical therapy for the aging.
www.geriatricspt.org

Arthritis Foundation
www.arthritis.org

Better Hearing Institute
Educational website for hearing loss issues, technology updates and links to the latest consumer information.
www.betterhearing.org

Diabetes, Digestive and Kidney Diseases
www.niddk.nih.gov

Diabetes Home Page
www.cdc.gov/diabetes

Disability-Related Web Sites
www.icdi.wvu.edu

Griefnet
Resources related to death, dying, bereavement, and major losses.
www.griefnet.org

Medicaid/Illinois Department of Human Services
Providing health care coverage for adults and children who qualify for Medicaid.
www.hfs.illinois.gov

National Institute of Health
Nation's leading medical research and education agency.
www.nih.gov

OncoLink
Cancer information for patients and caregivers.
www.oncolink.upenn.edu

Rheumatology Resources on the Internet
www.rheumatology.org

CAREGIVING

Family Caregiver Alliance
Information, education, services, research and advocacy for family caregivers.
www.caregiver.org

National Alliance for Caregiving (NAC)
Created to support family caregivers of the elderly and the professionals who serve them.
www.caregiving.org

National Family Caregivers Association
Provides caregiving resources, and services for caregivers.
www.nfcacares.org

The Leeza Gibbons Memory Foundation
A source of information, service and support for those with memory disorders and their caregivers.
www.leezasplace.org

This Caring Home
Provides best practices and home safety for dementia care, and social networking for caregivers.
www.thiscaringhome.org

HOTLINES & HELPLINES

Alzheimer's Association
1-800-272-3900

American Cancer Society
1-800-227-2345

American Council of the Blind
1-800-424-8666

American Diabetes Association
1-800-342-2383

Arthritis Foundation
1-800-735-0096

Benefit Access Program
1-800-252-8966

Consumer Protection Hotline
IL Attorney General
1-800-243-5377

Elder Abuse Hotline
1-866-800-1409
1-800-206-1327 (TTY)

Eldercare Locator Nationwide
1-800-677-1116

HIV, AIDS, STD Hotline
1-800-243-2437

IL Department on Aging
Senior Helpline
1-800-252-8966 (Voice & TDD)

IL Department of Human Services
1-800-843-6154 (Information)
1-800-252-8903 (Helpline)
1-800-447-6404 (TTY)

IL Dept. of Rehab Services
Client Assistance Program
1-800-641-3929

IL Department of Veterans' Affairs
1-800-437-9824

IL Relay Service/Hearing Impaired
1-800-526-0844 (TDD)
1-800-526-0857 (Voice)

IL Secretary of State
Public Information Line
1-800-252-8980

Medicare Automated HelpLine
1-800-633-4227

Medicare Fraud and Abuse Hotline
1-800-447-8477 (1-800-HHS-TIPS)

Nursing Home Hotline
IL Department of Public Health
1-800-252-4343

Parkinson's Disease Association
1-800-223-2732

Senior Health Ins. Program (SHIP)
IL Department of Insurance
1-800-548-9034

Social Security Administration
1-800-772-1213

Taxpayer Assistance
1-800-829-1040 (Internal Revenue Service)
1-800-732-8866 (State)