LONG TERM CARE FACILITIES

Placement in a Long Term Care Facility may be the only option available when the needs of an older adult can no longer be met by family, friends or community services. Decisions regarding placement should be made with care to ensure the best interests of the prospective resident.

Selecting an appropriate facility requires thorough research. Whenever possible, the prospective resident should be involved in the decision making process. Visit several facilities informally to identify those that have characteristics you consider important. Annual surveys of individual facilities can be viewed on the Illinois Department of Public Health Website at **www.idph.state.il.us**. For detailed information about the performance of every Medicare and Medicaid certified long term care facility, go to **www.medicare.gov/NHCompare**. Then schedule an appointment with the administrator or the director of admissions at the facilities being considered.

Following placement, family and friends should visit frequently and remain involved in the resident's care. If concerns and/or complaints arise, a referral can be made to the Illinois Department of Public Health (see page 102) and/or the Long Term Care Ombudsman Program (page 102). For additional information, or assistance, call **DuPage County Senior Services, (630) 407-6500** or **1-800-942-9412.**

CHOICES FOR CARE

All long term care facility applicants, regardless of payment method, must have a pre-admission screening completed before they can be admitted. (Public Act 89-0021). This is a comprehensive assessment by a professional case manager to determine the appropriateness of placement, discuss eligibility for Medicaid and provide information on alternative home and community-based services. The assessment measures a person's functional ability, as well as current support from family, friends and other sources. Screenings are completed in the hospital prior to discharge or in the home of a prospective client. **All long-term care facility applicants retain the right to choose long term care facility admission even if it is not recommended.**

To schedule a screening, call **DuPage County Senior Services, (630) 407-6500** or **1-800-942-9412.**

YOU HAVE RIGHTS AS A RESIDENT IN A LONG TERM CARE FACILITY

- You have the right to safety and good care.
- You have the right to participate in your own care, and care planning.
- You have the right to privacy.
- You have rights regarding your money.
- You have personal property rights.
- You have rights as a citizen and a facility resident.
- You have rights in paying for your care, and receiving Medicare and Medicaid.

LONG TERM CARE ADVOCATES

Long Term Care Ombudsman Program
DuPage County Senior Services
421 N. County Farm Road, Wheaton, IL 60187
(630) 407-6500

The role of the ombudsman is to respond to questions, concerns and complaints that involve people age 60 and over who live in long term care facilities, and to advocate on their behalf. Information is also provided to residents and their family members on resident rights, nursing facility care, admissions contracts, Medicare and Medicaid. If you or someone you know needs the assistance of an ombudsman, or you need additional information on this program, please call **DuPage County Senior Services, (630) 407-6500** or **1-800-942-9412.**

Illinois Department of Public Health (IDPH)
245 W. Roosevelt Road, Building #5, West Chicago, IL 60185-4803
(630) 293-6800
1-800-547-0466 (TDD)

Assures that long term care facilities meet the licensing requirements of the state and that they comply with federal and state rules and regulations. Facilities must pass an annual certification survey. Annual surveys can be viewed at **www.idph.state.il.us**.

IDPH is required to investigate all complaints they receive against long term care facilities. Complaints may be filed in writing, by email at **dph.ccr@illinois.gov**, in person, or by calling the toll-free **Nursing Home Hotline** at **1-800-252-4343.**

Equip for Equality
Northeastern Region
1-800-537-2632
(312) 341-0022
1-800-610-2779 TTY
www.equipforequality.org

This organization is a private not-for-profit legal advocacy organization. It is designated by the Governor to operate the federally mandated Protection and Advocacy System (P&A) to safeguard the rights of people with all disabilities regardless of age. Provides self-advocacy assistance, legal services, disability rights education, public policy advocacy and conducts abuse investigations and oversight activities.

RETURNING TO COMMUNITY HOUSING

Pathways to Community Living

There are times when an individual remains in a long term care facility for several months or longer, until they are well enough to return to community living. During that stay, housing may have been lost as well as all the necessary items required caring for oneself at home. Pathways to Community Living is available to help these individuals successfully re-enter the community. A transition coordinator will meet with the individual, determine if this is a safe and appropriate plan and assist the individual in locating housing and securing furniture and other necessary items. To be eligible for this program the individual must have been in the facility for at least 90 days (excluding Medicare paid days), on Medicaid for at least one day and be age 60 or older. A referral for this program can be made by calling DuPage County Senior Services **(630) 407-6500** or online at **www.mfp.illinois.gov**.

LEVELS OF CARE

SKILLED CARE - Skilled Nursing Facilities provide 24-hour patient care including medical, nursing, dietary, pharmaceutical and rehabilitative services. This level of care comes closest to hospital care. Medicaid will pay for eligible residents in a certified facility. Medicare may pay for a limited stay for rehabilitation services, depending upon a patient's diagnosis and prognosis.

INTERMEDIATE CARE - Intermediate Care Facilities provide in-patient care for residents who need nursing supervision and supportive services, but who do not require continuous nursing care. Individuals with relatively stabilized long term illnesses or disabilities, including mental illnesses, are appropriate for this level of care. Medicaid pays for qualified recipients in an Intermediate Care Facility.

SHELTERED CARE - Sheltered Care Facilities provide a supervised setting for individuals who need a protective environment. Residents do not require nursing care, but need assistance with meals, dressing, walking and personal care. Periodic medical exams and other medical services are provided when needed. Medicare and Medicaid will not pay for this level of care.

LONG TERM CARE FACILITIES - DU PAGE COUNTY

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS
Abbington Rehab and Nursing Center 31 W. Central Avenue Roselle, IL 60172 **(630) 894-5058**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Alden Estates of Naperville 1525 Oxford Lane Naperville, IL 60565 **(630) 983-0300**	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
Alden Valley Ridge 275 E. Army Trail Road Bloomingdale, IL 60108 **(630) 893-9616**	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
Arden Courts 2S706 Park Boulevard Glen Ellyn, IL 60137 **(630) 469-5500**	Private Pay	Sheltered Care **Alzheimer's Unit* **Respite Care*
Beacon Hill Health Center 2400 S. Finley Road Lombard, IL 60148 **(630) 691-4002**	Private Pay Medicare	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program*

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS
Belmont Village 545 Belmont Lane Carol Stream, IL 60188 **(630) 510-1515**	Private Pay	Skilled Care **Alzheimer's Unit* **Respite Care*
Bridgeway Christian Village 111 E. Washington Street Bensenville, IL 60106 **(630) 766-5800**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Assisted Living* **Hospice Program*
Burgess Square Healthcare Centre 5801 S. Cass Avenue Westmont, IL 60559 **(630) 971-2645**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Chateau Center 7050 Madison Street Willowbrook, IL 60527 **(630) 323-6380**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
Community Nursing and Rehabilitation 1136 N. Mill Street Naperville, IL 60563 **(630) 355-3300**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Alzheimer's Unit* **On-site Dialysis* **Respite Care*
DuPage Convalescent Center 400 N. County Farm Road Wheaton, IL 60187 **(630) 665-6400**	Private Pay Medicare Medicaid	Skilled Care **Alzheimer's Unit* **Hospice Program*
Elmbrook Healthcare and Rehabilitation 127 W. Diversey Avenue Elmhurst, IL 60126 **(630) 530-5225**	Private Pay Medicare Medicaid Veterans Contract	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS
Elmhurst Extended Care Center, Inc. 200 E. Lake Street Elmhurst, IL 60126 **(630) 516-5000**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **On-site Dialysis* **Respite Care*
Emeritus at Burr Ridge 6801 High Grove Blvd. Burr Ridge, IL 60527 **(630) 920-2900**	Private Pay Medicare	Skilled Care Intermediate Care Sheltered Care **Assisted Living* **Hospice Program*
Forest View Nursing and Rehabilitation Center 535 S. Elm Street Itasca, IL 60143 **(630) 773-9416**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
Lexington Health Care Center 165 S. Bloomingdale Road Bloomingdale, IL 60108 **(630) 980-8700**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Lexington Health Care Center 2100 S. Finley Road Lombard, IL 60148 **(630) 495-4000**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Lexington of Elmhurst 420 W. Butterfield Road Elmhurst, IL 60126 **(630) 832-2300**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
ManorCare Health Services of Hinsdale 600 W. Ogden Avenue Hinsdale, IL 60521 **(630) 325-9630**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Hospice Program* **Respite Care*

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS
ManorCare Health Services of Naperville 200 W. Martin Avenue Naperville, IL 60540 **(630) 355-4111**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
ManorCare Health Services of Westmont 512 E. Ogden Avenue Westmont, IL 60559 **(630) 323-4400**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Meadowbrook Manor of Naperville 720 Raymond Drive Naperville, IL 60563 **(630) 355-0220**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
Oak Brook Healthcare Centre 2013 Midwest Road Oak Brook, IL 60523 **(630) 495-0220**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
OakTrace Health and Wellness Center 250 Village Drive Downers Grove, IL 60516 **(630) 769-6200**	Private Pay Medicare	Skilled Care Intermediate Care **Alzheimer's Unit* **On-site Dialysis* **Respite Care*
Providence Healthcare and Rehabilitation Center 3450 Saratoga Avenue Downers Grove, IL 60515 **(630) 969-2900**	Private Pay Medicare Medicaid (Limited Beds)	Skilled Care Intermediate Care **Respite Care*
St. Patrick's Residence 1400 Brookdale Road Naperville, IL 60563 **(630) 416-6565**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program*

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS*
Snow Valley Center 5000 Lincoln Avenue (Rte. 53) Lisle, IL 60532 **(630) 852-5100**	Private Pay Medicare Medicaid	Skilled Care **Hospice Program* ** Respite Care*
Tabor Hills Healthcare Facility 1347 Crystal Avenue Naperville, IL 60563 **(630) 778-6677**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Alzheimer's Unit* **Hospice Program* **Respite Care*
West Chicago Terrace 928 Joliet Street West Chicago, IL 60185 **(630) 231-9292**	Private Pay Medicaid	Intermediate Care
West Suburban Nursing and Rehabilitation 311 Edgewater Drive Bloomingdale, IL 60108 **(630) 894-7400**	Private Pay Medicaid Medicare	Skilled Care Intermediate Care **Hospice Program* **On-site Dialysis* **Respite Care*
Westbury Care Center at The Devonshire 1800 Robin Lane Lisle, IL 60532 **(630) 810-0500**	Private Pay Medicare	Skilled Care Intermediate Care Sheltered Care **Hospice Program* **Respite Care*
Westmont Nursing and Rehabilitation Center 6501 S. Cass Avenue Westmont, IL 60559 **(630) 960-2026**	Private Pay Medicare Medicaid Veterans Contract	Skilled Care Intermediate Care **Respite Care*
Wheaton Care Center 1325 Manchester Road Wheaton, IL 60187 **(630) 668-2500**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Accepts persons with mental illnesses* **Hospice Program* **Respite Care*

NAME & ADDRESS	PAYMENT	LEVEL OF CARE / *MISCELLANEOUS
Windsor Park Manor Johnson Healthcare Center 110 Windsor Park Drive Carol Stream, IL 60188 **(630) 510-5200**	Private Pay Medicaid	Skilled Care **Hospice Program*
Winfield Woods Healthcare Center 28W141 Liberty Street Winfield, IL 60190 **(630) 668-9696**	Private Pay Medicaid	Intermediate Care **Accepts persons with mental illnesses*
Wood Glen Pavilion 201 W. North Avenue West Chicago, IL 60185 **(630) 876-8100**	Private Pay Medicare Medicaid	Skilled Care Intermediate Care **Hospice Program* **Respite Care*
Wynscape Nursing and Rehabilitation Center 2180 W. Manchester Road Wheaton, IL 60187 **(630) 665-4330**	Private Pay Medicare	Skilled Care Intermediate Care **Hospice Program* **Respite Care*