

Operation Helping Hand

Operation Helping Hand is designed to ensure the safety of those residents of DuPage County that are most vulnerable to emergencies and disasters, the elderly and infirmed and those with various disabilities.



Homeland Security Begins at Home

I make sure my family:

- Knows the risks that may affect our community.
- Has a family disaster plan.
- Practices our family disaster plan.
- Has a 72 hour disaster supply kit.

Homeland Security is MY Responsibility



Phone: 630-682-7925
Fax: 630-682-7931
On-line Registration for
Operation Helping Hand
www.citizencorpsdupage.org



Homeland Security
Begins at Home

Operation Helping Hand



DuPage County
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Operation Helping Hand



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gencies and disasters, the elderly and infirmed and those with various disabilities.

Systems to support the safety of special needs populations are being developed and include:

- Specialized notification systems
- Evacuation support systems
- Special needs shelters

Program Partners

For Operation Helping Hand to be successful, a partnership of county and municipal governments supported by the private sector and the faith based community needs to be developed. Community civic groups and service organizations also play a crucial role in the success of the program.

DuPage County Office of Homeland Security and Emergency Management in cooperation with the County Geographic Information System (GIS) has developed a secure web portal to allow first responders (police and fire) to access updated database information directly from their mobile data terminals, thereby speeding emergency response and ultimately saving lives.

Disasters Can Strike Quickly and Without Warning

For millions of Americans who have physical, medical, sensory or cognitive disabilities, emergencies such as fires, floods and acts of terrorism present a real challenge. The same challenge also applies to the elderly and other special needs populations. Protecting yourself and your family when a disaster strikes requires planning ahead.

Some emergency situations require that you must evacuate your home with little warning and move to a shelter or other lodging arrangement. Again, by planning ahead, you can make sure you are ready to leave home with all of your most essential items, on a few moments notice.

Why Register for Operation Helping Hand

- Registrants will receive self-help preparedness materials so that they can plan ahead to protect themselves and their families during a disaster or emergency.
- Registrants will receive a well-being check via telephone during emergencies.
- Every six months the DuPage County Office of Homeland Security and Emergency Management will contact registered individuals to verify and update information.



What Kind of Information do I Need to Submit?

- Basic personal information such as name, address, telephone number, date of birth and primary language spoken.
- Contact information for next of kin or person responsible for healthcare.
- Kind of impairment or special circumstance, if any.
- Required assistance in the event of an emergency.
- Required medical equipment / assistive equipment, if any.



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